



Island Crowne Condominium  
1900 North Atlantic Avenue  
Daytona Beach, Florida 32118  
386-323-0752  
June 21, 2010

Four Seasons Pools LLC  
Martin-Erik-Eskeland  
P.O. Box 8  
Flagler Beach, FL 32136-0008

Dear Sirs:

We would like to commend Four Seasons Pools, especially Erik Eskeland, for the exceptional service and quality of work recently afforded to Island Crowne Condominium. Over the 2010 Memorial Day weekend, one of our pool/spa heaters stopped working. With the upcoming holiday and many homeowners and guests to be onsite, our outdoor spa was inoperable. Mr. Eskeland arrived late one afternoon (as he had scheduled), diagnosed the problem, and secured the necessary parts for repair. He returned promptly the next day (which was Saturday) and spent the majority of the day repairing the problem. Our spa was back in operation Saturday night and ready for use the following day.

We appreciate the professional and quality service that your company provided. We highly recommend your services to those requiring pool repairs.

Sincerely,

A handwritten signature in black ink that reads "John Piper". The signature is written in a cursive style with a long, sweeping underline that extends to the left.

John Piper  
Island Crowne Property Manager